



Your managed service for an efficient and secure network: 24x7 monitoring with real-time data and detailed asset information at a glance

In the globally connected world, the network is the basis for your business success. This means it needs to be absolutely stable, secure and performant at all times. A failure would cause devastating consequences. With ENTIRETEC Global Network Visibility, we provide you with 24x7 monitoring and cross-vendor asset management for maximum availability, performance and security of your IT / OT infrastructures.

The advancing digitalization of business processes is posing challenges for companies in terms of device diversity, performance, availability and security. In addition, many companies monitor their IT/OT infrastructure in highly fragmented specialized solutions. Important information is stored in various systems. In IT operations, this quickly leads to unnecessary time losses or even security gaps.

## YOUR NETWORK 24x7 AT A GLANCE

ENTIRETEC Global Network Visibility offers a unified solution for 24x7 monitoring and information and asset management tailored to the needs of your business. Our experts monitor the performance, health and security of your network around the clock, regardless of manufacturer, and support you in the efficient and proactive operation of your IT / OT infrastructure.

## EVENT MANAGEMENT & INSIGHTS

Network events such as overloads, performance drops or anomalies are detected at an early stage, consolidated via a central rule set and evaluated. In the event of problems, we proactively alert your IT team according to the agreed escalation chain and support you in initiating appropriate measures to solve the problem. This enables you to minimize costly downtime, increase productivity and improve customer satisfaction.

In addition to detecting faults, we also monitor network traffic and performance 24x7 and visualize these parameters in the course of time. This gives you valuable long-term insights into traffic, utilization and usage patterns to identify bottlenecks and manage resources efficiently.

## SECURITY IS PARAMOUNT

In the fast-paced digital environment where security threats are constantly increasing, 24x7 monitoring is also an essential part of the cybersecurity strategy. Through continuous monitoring, suspicious activities can be detected early and security measures can be taken immediately to best protect your IT/ OT network.



## ALL ASSETS – ALL INFORMATIONEN

Regardless of manufacturer and function, we can incorporate the entire IT/OT stack and any type of network component into 24x7 monitoring and thus monitor every facet of your constantly evolving IT/OT infrastructure.

The integrated asset management stores all information about your assets, their configurations as well as detailed real-time data, brings them together and displays them in the ENTIRETEC Service Portal. Adjustments, enhancements and troubleshooting are also

documented on an asset-related basis. This means that even for heterogeneous and hybrid IT/OT environments, you have all the information you need on a single pane of glass throughout the entire lifecycle.

## HIGH PROCESS AUTOMATION

All monitoring and asset management tools are provided via ENTIRETEC Service Platform. This enables worldwide availability, uniform service management and offers a high degree of automation, especially in event management processes.

## VISIBILITY AT ALL LEVELS

All assets and important parameters of your network as well as the key figures of your managed services are consolidated, analyzed and graphically displayed for you in the ENTIRETEC Service Portal. This provides you with vendor-independent, actionable insights into your global network and all service-relevant information – at any location, on any device, in real time.



## YOUR ADVANTAGES WITH GLOBAL NETWORK VISIBILITY

- ✓ 24x7 monitoring of your IT/ OT infrastructure by experts and proactive information of your IT teams in case of problems
- ✓ Minimize costly network interruptions and downtime through early problem detection; reduces time-to-resolve
- ✓ Comprehensive support including 24x7 service desk and support for lifecycle, capacity, incident, problem and asset management
- ✓ Access to expert knowledge and resources and thus relieving the burden on your own IT teams
- ✓ Increased productivity through fast response time, maximum availability of all applications and prevention of bandwidth bottlenecks
- ✓ Better forecasting for future network requirements and detailed decision-making basis for capacity planning
- ✓ Complete service transparency and comprehensive asset management with real-time data in the web-based Service Portal
- ✓ Service Platform for global availability and unified service operations

ENTIRETEC is a global managed services provider and specialist for network and security technologies. Across industries, we support our customers' global business strategies with highly available and secure IT solutions and combine them in a tailored manner to create future-proof answers for digitalization, mobility, cloud and IoT.

© ENTIRETEC | [www.entiretec.com](http://www.entiretec.com) | [mail@entiretec.com](mailto:mail@entiretec.com) | +49.351.41355.0

Germany | Switzerland | United Arab Emirates | United States of America | Hong Kong